

MADISON EMERGENCY MEDICAL SERVICES

“Caring for our Community”



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Madison EMS has remained ready to provide the residents and visitors of Madison the care they have come to expect as our community and the world continues to handle unprecedented challenges caused by the global COVID-19 pandemic. From staffing challenges to medication and equipment shortages our service has worked tirelessly to serve the Madison community.

Madison Emergency Medical Services is an independent non-profit 501(c)(3) emergency medical service organization (not a town agency) serving the Madison community. Madison EMS is designated by the State of Connecticut as the Primary Service Area Responder at the Basic Ambulance and Paramedic level for the geographic boundaries of the Town of Madison. Madison EMS operates four ambulances and employs thirty-five employees. Madison EMS is governed by a volunteer Board of Directors comprised of community members.

Madison EMS provides emergency ambulance services to people of all socioeconomic groups regardless of insurance status. Madison EMS will not refuse transport to a patient who does not have insurance. Fees for service cannot be changed based on income level because the Connecticut Department of Public Health establishes the rate schedule in which organizations can charge for services. In effort to accommodate low- and moderate-income families Madison EMS establishes a variety of financial options such as payment plans. To learn more about our organization and services visit www.madisonctems.org.

Madison EMS thanks Essex Savings Bank and the community for this opportunity to be considered for the 2022 Community Investment Program.

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